

**MINUTES OF THE ARKANSAS MOTOR VEHICLE COMMISSION**

**Business Meeting  
101 East Capitol Avenue, Suite 204  
Little Rock, Arkansas**

**March 14<sup>th</sup>, 2012**

The regularly scheduled meeting of the Arkansas Motor Vehicle Commission was called to order at 9:35 a.m. by Chairman Sandy Stroope. Staff present were Executive Director Greg Kirkpatrick, Fiscal Manager Jennifer Padgett, License Supervisor Vicki Wright, Secretary Angela Stoffer, Investigators Otis Hogan and Danny Holmes. All Commissioners were present with the exception of Commissioner Noel and Commissioner Burks. Also in attendance were Hearing Officer Kendra Jones, Court Reporter Susan Whitson, Benny Ryburn with Ryburn Motors, Brian Patterson with Randal Tyler Ford, JC Fassion with Gulf States Toyota and Earl Jones a Government Affairs Consultant.

The minutes from the February 8<sup>th</sup>, 2012, meeting were reviewed and approved as written.

The Commission welcomed its newest member to the board, Henry "Ford" Trotter.

Chairman Stroope presented former Chairman Joe Morgan with an appreciation plaque for his time and service on the Commission for the past fourteen (14) years.

Director Kirkpatrick reviewed the monthly license activity report, the investigative summary report, and the consumer complaint report. Chairman Stroope offered a show of support and gratitude to the Commission Investigators for a job well done.

Legal Counsel Arnie Jochums updated the Commission on the current legal status of Duncan Outdoors\Gregory Polaris\Valley Powersports vs. Carter Brothers. Carter Brothers has appealed the Commission ruling, and issued a brief in the matter before the scheduled hearing on April 5<sup>th</sup>, 2012.

Director Kirkpatrick presented the Ad Hoc Committee findings to the Commission. These findings included issuing a Notice of Violation to a dealer for a spot delivery complaint, and issuing a Notice of Violation to a dealer for an advertisement. The Commission approved these recommendations.

Benny Ryburn presented an issue to the Commission regarding Ford Motor Company's policy for warranty handling allowances to determine whether this policy is compliant with Commission statutes. Director Kirkpatrick will confer with the Arkansas Automobile Dealer Association to assess the issue and make recommendations to the Commission during a future Commission business meeting.

The Commission held H#12-001, AMVC vs. Randal Tyler Ford. Tyler Ford was found in violation of Commission Statutes and the Advertising Rule when they utilized false and misleading advertising and by offering discounts in connection with used vehicles. The Commission approved a fine of five thousand dollars (\$5,000.00).

Director Kirkpatrick advised the Commission he would have an update on the off-site display and sales issue involving Red River Chrysler, Dodge, Jeep at a future meeting.

Chairman Stroope accepted a motion to adjourn the meeting.

These minutes are subject to approval by  
The Arkansas Motor Vehicle Commission

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Sandy Stroope, Chairman  
Bobby Ferguson, Vice Chairman  
Joy Blankenship, Secretary